

UNDERPINNING OUR HOME SERVICES ARE THREE GUIDING PRINCIPLES:



Individuality

From the support you receive to the team member we match you with, everything we do is tailored to suit you.



Flexibility

Our services are designed to suit your schedule and ensure you always have access to flexible and reliable support.



Independence

We are here to help you remain independent and live your best life, whenever and however it suits you.



WHY WE ARE DIFFERENT

As a family owned and operated service provider, we are involved in the day to day details of our client's care, from screening, selecting and placing the right support workers to identifying the kind of care you need.

Our hands-on approach sets us apart from large organisations to whom the client is just a number in a file. We take the time to know you, your goals and what you need to support you reach those goals.

OUR STAFFING SELECTION PROCESS:

All our staff undergo a thorough preferential and behavioural pre-screening for qualification, competence and suitability for the job. Selected support workers undergo further screening for suitability and are reference checked for experience and criminal and working with children checks.

MATCHING YOU WITH THE MOST SUITED MEMBER OF OUR TEAM IS OUR HIGHEST PRIORITY.

We understand that inviting an unfamiliar person into your home can be confronting, so we work with you to match the right member of our team to your needs.

Our staff are carefully selected to ensure that each has the relevant experience and qualifications and that they satisfy our rigorous reference and police checks. All of our team members are committed to providing the highest quality of service you would expect from Gratitude In-home Care.

We want you to feel comfortable knowing you will have a friendly, reliable and trusted assistant.



CONNECT

We engage with you to help you connect with others in the community.



RESPECT

We support your preferences and choices as an expression of your individuality



MAKE IT POSSIBLE

Whatever your request, we will do everything in our power to make it happen.



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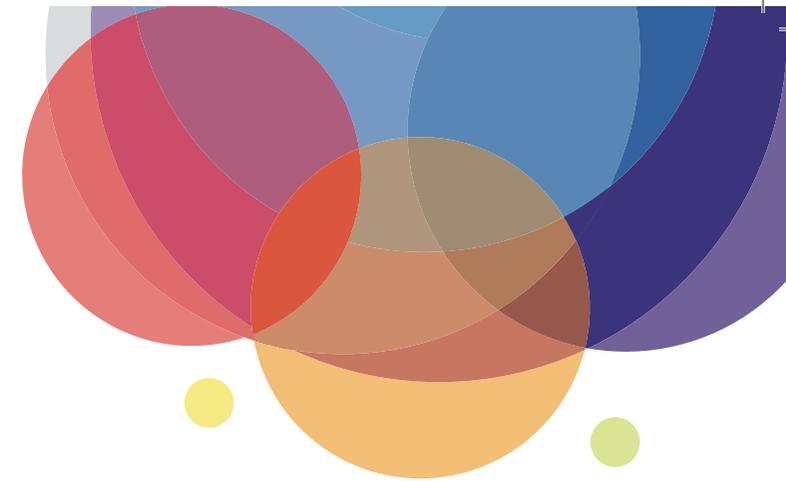
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We acknowledge Aboriginal and Torres Strait Islanders are Australia's first peoples and the traditional owners and custodians of the land on which we work.

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GRATITUDE
in-home care



WELCOME

Home is where your heart is.... Gratitude In-home Care helps you remain safe and comfortable in your home.

To us, it's not about "home care" It's about caring for you in your home.

OUR VISION

We strive to be a leader in home care services that is flexible, innovative and accountable that enrich lives that begin with every life we encounter.

Our aim is to provide the highest quality off customer service with a sense of warmth, kindness and individual needs.

ABOUT US

In one word "Empathy". We understand the struggles and challenges our clients face as they age, and our primary focus and commitment is to meet their needs in a compassionate and professional manner.

At Gratitude In-home Care, we believe our clients should have the right to choose, which is why we offer a wide range of care options to support you to remain independent at home.

Our services are tailored to meet the needs of individuals, ensuring the most appropriate and effective care.

We:

- Take a person-centred, individualised approach to care and we always put our client's needs first.
- Structure our services around client's needs, taking an enablement approach.
- Offer an extensive variety of services that is unmatched.
- Are reputable, registered Aged Care service provider with carefully selected and well-trained staff.
- Have straight forward and easy processes, devoid of bureaucracy and unnecessary delays.
- Are flexible and accessible

We strive to keep our care services affordable and there are no extensive commitments or lengthy contracts. So, whether you need us daily or once in a blue moon, we offer care plans that work with you. Ask about our many options!

OUR SERVICES

No matter what type or level of support you require, we are committed to maximising your wellbeing and independence.

Our customised solutions are driven by you, for you.

Services Description

PERSONAL CARE

Dignified support with showering, dressing and grooming, which can be particularly helpful if you have recently come out of hospital, are recovering from an injury or are living with a long-term health condition or disability.

DOMESTIC SERVICES

Let us assist you with household chores such as light domestic cleaning, laundry and changing the beds so that you can choose other ways to spend your time.

MEAL PREPARATION

We aim to accommodate your tastes or preferences and can prepare delicious and nutritious home-made meals using ingredients and recipes you enjoy

COMPANIONSHIP

Sometimes it's nice to simply have someone to enjoy a cup of tea with, play a game of cards, talk to about the news or go with for a stroll. Our friendly team is on-hand and ready to help.

SLEEPOVER SUPPORT

Our trained staff are able to stay over in your home to provide the care you may require overnight.

OUT & ABOUT

We can assist you to do the things you love to do - no matter where or at what time of day such as attend group outings or a family occasion, go shopping, meet new friends or take up a new hobby

RESPIRE CARE

Our respite care services ensure you continue to receive the support you need, when your regular carer may need to attend an appointment, travel or need some time out.

NURSING SERVICES

Our nurses and personal carers can provide you with general nursing assistance such as medication management and care pre and post-surgery.

COMMUNITY ACCESS

We can support you to stay connected and engage with your local community. Whether you want to further your skills, see a movie, meet new friends or try something new, we can assist you with arranging transport, accompanying you and providing the personal support you require.

POST - ACUTE

Our service will let you shorten your hospital stay and help you both long and short-term recovery in which we coordinate with medical professionals to provide a comfortable level of care.

DEMENTIA CARE

We believe quality of life is strongly associated with choice. That's why we look beyond the disease to get to know the individual and what makes them thrive hence we believe in focusing on ability rather than disability.

